

**MOUNT PROSPECT PUBLIC LIBRARY
DENIAL OF SERVICE POLICY**

1. Mount Prospect Public Library affirms Article 5 of the American Library Association's Library Bill of Rights:

"A person's right to use a library should not be denied or abridged because of origin, age, background, or views."

2. Use of Mount Prospect Public Library facilities or services will not be abridged or denied solely on the basis of the medium of patron contact, whether in-person, by telephone, or by other electronic means.
3. Use of Mount Prospect Public Library facilities and services may be limited when the presence of such patron and/or his/her excessive demands for staff time, available materials, or space, impair or risk impairing, the provision of library services to other individuals or groups.
4. Patrons of the Library may be suspended from the Library building and grounds by Library staff when they engage in behavior which disrupts normal library operations.
5. Use of Mount Prospect Public Library facilities and services may be denied for due cause. Such cause includes, but is not limited to, any of the following:
 - Assault of a staff member or member of the public;
 - Behavior of any kind dangerous to individuals, staff, or other patrons;
 - Deliberate damage of Library materials, property, or facilities;
 - Disruptive behavior when using computer equipment;
 - Eating in an area not designated for food consumption at the Main Library or South Branch;
 - Excessive and continued noise;
 - Failure to resolve overdue fines and/or fees;
 - Failure to return library materials;
 - Fighting;
 - Harassment of staff or other patrons;
 - Interference with Library patrons, the public, or staff resulting from poor hygiene or body odor;
 - Intoxication;
 - Littering;
 - Loitering;
 - Possession of a weapon, including a concealed firearm, alcohol or illegal drugs;
 - Running, shoving, or similar misbehavior on library property;
 - Shaving, laundering, bathing in restrooms;
 - Sleeping;
 - Taking photographs or videos of an individual library patron or staff member without his/her permission;

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- Taking photographs or videos of an individual minor patron without his/her parent/legal guardian's permission;
 - Theft;
 - Using unauthorized wheeled utilities in Library or grounds;
 - Use of tobacco products i.e., all forms of tobacco products, including but not limited to cigarettes cigars, pipes, water pipes (hookah), electronic cigarettes, smokeless tobacco, snuff, and chewing tobacco.
6. All Mount Prospect Public Library staff are responsible for enforcing Library policies regarding the general safety of employees and patrons, protection of Library property, and proper deportment on Library grounds.