

# **MOUNT PROSPECT PUBLIC LIBRARY SOCIAL NETWORKING POLICY FOR THE PUBLIC**

## **Policy statement:**

Mount Prospect Public Library may offer social networking tools to provide additional platforms to connect and converse with patrons and to offer other online access points to Library Services.

## **Definition of social networking:**

Social networking is any facility for online publication and commentary including, but not limited to blogs, wikis, photo and video sharing sites and social networking sites such as Facebook, YouTube, and Twitter.

## **Public Comments:**

The Library invites contributions, comments, and other interactions from the public via social media. Topics are limited to the following: any and all aspects of Library facilities, programming, resources and services for the public, and responses to library staff requests or contributions.

Any content or information that is disclosed in a public forum becomes public information and a patron should therefore exercise caution when deciding to disclose content or personal information in such places. Members of the public participate in social networking at their own risk and take personal responsibility for their usernames, comments, and information.

The Library moderates and reserves the right to remove comments or other contributions that contain the following:

- Commercial interests/Spam
- Copyright violations
- Harassment of staff or other patrons
- Inappropriate images
- Libelous comments
- Obscenity
- Off topic commentary
- Offensive language
- Personal and/or cultural attacks or insults
- Political organizing
- Promotion of illegal activities
- Specific and imminent threats

*By choosing to comment, members of the public agree to abide by these guidelines.*

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**Feedback:**

The Mount Prospect Public Library Director and the Board of Trustees welcome feedback from patrons. Any concerns will be handled promptly. Patrons may fill out a comment card in the Library or online using Library's Web site, [www.mppl.org](http://www.mppl.org) (<http://mppl.org/contact-us>).

*By choosing to access the Library's presence on a social media tool, members of the public agree to abide by this policy and MPPL Online Terms of Use. In addition, any policies or user agreements set forth by the social networking platform and agreed to by that platform's users remain in effect.*